

Inner West Area Panel

Meeting held 13th August 2012

Location: Westfield Chambers

Minute Taker:	Susan Cullerton-Wass - CSST
Date of Meeting	13th August 2012 @ 17:30pm
Present - Area Panel Members:	John Wilshire (Chair), Andy Liptrot , Hugh Morgan-Pugh Jenny (Zeniada) Holt, Graham McDonald, Deanne Hodgson, Tracey Seddon, (Observatory capacity only)
Present - Officers:	Akbar Khan - Area Performance Manager Stephen Towler – Tenant Scrutiny Officer Susan Cullerton-Wass – CSST - Minutes
Apologies for Absence:	Betty Nyamayaro, Jean Paxton. There were no Councillors present at the meeting, Apologies were received from Jim McKenna & Neil Taggart

1.0	<p><u>Meeting - Introductions</u></p> <p>John Willshaw welcomed everyone to the meeting, and made the introductions around the table. We welcomed Tracey Seddon who is here to observe this evening's meeting.</p>	
2.0	<p><u>Minutes of the last meeting held 11th June 2012</u></p> <p>Minutes were read and agreed from the last meeting. DH said that she had received no papers from the last meeting.</p>	

<p>3.0</p>	<p><u>Matters arising from last Meeting 11/06/12</u></p> <p><u>5.3 Customer Engagement and Inclusion</u> – ST read a summary of the team report. Community Involvement is far reaching much wider than Area Panel. May and June Updates were distributed.</p> <p>JW Suggests that these should be every six months, the panel was in full agreement, though the reports should be done on a monthly basis.</p>	
<p>3.1</p>	<p><u>Capital Expenditure Reports</u></p> <p>AK Apologies to the panel, explaining that there are no reports this evening.</p>	
<p>3.2</p>	<p><u>SHEF</u></p> <p><u>Social Housing Equality Framework - Story Board</u> - Quality and Diversity, Assessors 1st week in October to include all groups including Staff, Customers and Tenants in Customer Engagement and Satisfaction, Leadership and commitment.</p>	
<p>4.0</p> <p>4.1</p> <p>4.2</p>	<p><u>AREA PANEL BIDS</u></p> <p><u>AP19</u> – Lansdseer Road – Tony Flatter Fencing around three blocks of Cottage Style Flats where youth are a problem Deferred. We need to prove ASB. Also we need to check on rights of way. Also height and type of fence needs more clarification £5049.00.</p> <p><u>AP31</u> – Akbar Khan – Armley and Bramley -Good Garden Competition Four Separate competitions, it was suggested that the prizes perhaps should be revised, though it was decided to leave this until next year. It was also noted that HMP should not represent his own area. £350.00 Approved.</p> <p>There needs to be an ad in Buzz magazine along with a Nomination Form. WNWHL, North, Tenants only, along with photos and shortlist.</p> <p>Nominations from Housing Officers for the Judging Panel. Also it would be good to include businesses in the area along with WNWHL:</p> <ul style="list-style-type: none"> • Holybush (Landscapers) • Broadlea (Landscapers) <p>A number of options were discussed regarding the prize fund distribution but on reflection it was decided to leave alone until next year.</p>	

<p>4.3</p> <p>4.4</p> <p>4.5</p> <p>4.6</p> <p>4.7</p> <p>4.8</p>	<p><u>AP32 - Jon Wakefield</u> – Poplar Way – Replace Paving with Grass Verge £3500.00 AL We need to be sure we are getting value for money and that the land referred to is actually ours. Approved. Subject to land ownership. AK will check the land ownership.</p> <p><u>AP37 – Melika Lewis</u> – Coal Hill Green where there are lots of elderly and disabled residents - 3 Lockable Grit Bins £860.00. Approved. Subject to having no locks and checking Public Liability Insurance.</p> <p><u>AP38 – Baldev Dass</u> – Wyther Park Close, Wyther Park Road and Wyther Park Avenue. A metal fence to secure the area. There is lots of criminal activity in the area. Costs are from Aire Valley Landscaping, without VAT for Housing, LCC would be much more expensive. Approved.</p> <p><u>AP39 – Mark Wolstencroft</u> – Westerly Rise and Croft. A metal fence to be erected around exposed walls, approximately 30m of fencing will be required fixed into top of wall. £1000.00. Deferred. More information is required along with photographs.</p> <p><u>AP40 - Sukhvinder Singh Aujla</u> – Broadlea Estate – 2 Grit Bins with salt to replace one that is broken and one that has been stolen. Deferred. More information is required. Full costs need to be included in any bid.</p> <p><u>Update on Previous Bids</u></p> <p>Westerly Car Park - Declined</p> <p>Fencing – Tong Road – Come back to this at next meeting.</p>	
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6.1 Local Issues – AK

AK Reports that Bramley Office is fully staffed, Correspondence is up to date.

In addition we now have an extra 4 officers at Inner West that form our Out of Hours Team, they work in teams of two. This scheme has been launched as a three month pilot scheme and Operates Tuesday to Sunday each week. The will pay particular attention to the Surveillance of Anti Social Behaviour. Early indications are positive, which provided this continues to be a success, will be expanded to other area of WNWHL.

Feed back on the OHT and their progress will be brought to each panel meeting.

As Everyone knows Bramley Office is open from 8:30 am until 17:00. **AK** reported that itts footfall was around 50% less during July and August.

JW also advised that the Morrisons Surgery being held at Bramley was also proving to be a success and that the feedback so far was good.

HMP said that there has also been a trial run at the Bramley one stop with similar results.

Neighbourhood Action Plans will involve a number of Departments and Personnel and Customers working together to create an Action Plan.

- Police
- Housing Officers

- Multi Storey Flats
- Community reporting
- Security
- Cleaning

Identify what the problem is and state what we are going to do about it.

It is also a way of reporting good news such as events in the Community at large.

Performance

Only three with Multi Storeys. We need to rid the stigma that is associated with Multi Storey Living. Inherent over many years of Council run flats.

Issues are:

- The right Action in the Right Place
- Estates, Evenings and Problems with Teenagers
- Vulnerable Tenants

Neighbourhood Action Plans should greatly Improve ALL Estates.

DH Felt that there are Constraints of Policies that will also affect Estates

- Breaches
- Breaking Tenancy Agreement
- Evictions and Judgements
- Benefits

ANY OTHER BUSINESS

TPAS (Tenant Participation Advisory Service), this should have been mentioned before Stephen left the Meeting.

Accreditation

Jargon Busters

SHAIP Social Housing Accreditation

Community Champion rewards Staff and Customers who go that extra mile. Staff Accreditation includes pictures of the winners. Akbar and Andy are on the judging panel.

Scrutiny Panel

John Wilshaw advises the panel that he will be stepping down with immediate effect from the Scrutiny Panel.

Next Meeting to be held

15th October at Westfield Chambers at 17:30 pm